

EATA e-bulletin

March 2010

The monthly e-bulletin from the European Association for the Treatment of Addiction (EATA) to keep our members up to date on the latest developments and news in the drug and alcohol treatment and aftercare sector. If you have any comments or questions about our articles, don't hesitate to get in touch.

Coming up in this month's e-bulletin...

- Chief Executives Update
- EATA - On the road...again
- Why EATA Accredited Provider Status is now more important than ever
- CQC Consultation on assessments of quality 2010-11
- And finally...

Chief Executives Update

It has been a busy month for EATA and I have already been acting up for over a month. In this month I have attended a number of meetings at the NTA and Department of Health. An event that was particularly interesting was the launch of the UKDPC's project on stigma and drug users. The seminar was chaired by Malcolm Dean (The Guardian), who did a fantastic job of involving as many audience members as possible in a short space of time. We heard from a number of speakers including an ex-user who has now set up his own charity in Reading for service users. He discussed the stigma attached to being a user and how that affected access to basic services such as a local GP. I raised the value of local service providers and how they are well positioned to break down barriers between users and the community. I also picked up on a point made by Gareth Mead, Assistant Director (Housing Options), Hammersmith and Fulham Council, about the end of ring-fencing for Supporting People Funding. This has led to concerns amongst some EATA members who rely on Supporting People funding and that stigma and prejudice at a local level could mean that in the current climate funds will now be diverted elsewhere. EATA will continue to be involved with the project where possible so if you have any examples of stigma in your local area or if you have experienced stigma directly please let me know so I can feed it in to the project.

On the 22nd February we held an event in partnership with the ippr (Institute for Public Policy Research) called 'Building Recovery Capital'. The audience heard from panel that included EATA's own Steve Rossell, CEO Cranstoun Drug Services and Chair of EATA; David Burrowes MP, Shadow Justice Minister; and Dr David Best, University of Western Scotland. The event was Chaired by Guardian columnist Simon Jenkins. The discussion was broad ranging, covering the different models of recovery and ways in which the current system can become more balanced and inclusive of other key services such as housing. The audience was also broad including people from housing, kinship carers and self-help groups such as AI-anon. The event was podcast and can be found by clicking [here](#).

We are now also preparing for our move to Vauxhall so please look at for information on our new location in the coming weeks. We will send out a special bulletin with all the details.

EATA - On the road...again

Since EATA represents the voice of our members what better way to understand than to come and see you, visit your projects and services and talk to staff, residents and clients. The EATA team has been busy visiting our members and learning about how the services are run. Here is our schedule of visits since the new team have been in post;

August: Cranstoun Drug Services – Trelawn House, Purley and City Roads, London
Sept: BAC O'Connor Centre, Burton on Trent,
Oct: Compass – York; Mount Carmel, London
Nov: Serenity House, Bristol; Action on Addiction – SHARP Bournemouth and Clouds House
Jan: TTPC – Warrington and the Wirral; East Coast Recovery Centre in Lowestoft
Feb: Compass – Hull; Ley Community; Oxfordshire
March – Broadreach House and West Glamorgan Council on Alcohol and Drug Abuse
April – we plan to visit the Nelson Trust.

Please get in touch with Katie or Louise if you would like us to visit your service, as we are keen to see you all. Moreover, if you have some news or events to share please let us know we would be glad to report on or visit. We are always happy to write articles on our visits and put these in our newsletters for all of you to see. Look out for Bridget's article on the Ley Community and Compass UK in the next newsletter.

Attention all Rehabilitative treatment providers - Why EATAs Accredited Provider Status is now more important than ever

As some of you will probably be aware, the new CQC registration arrangements will now grade organisations according to their results. This assumes that mergers and smaller projects which are part of larger organisations are all the same, as we know this is not the case. This apparent gap in looking at the quality of specific projects means that there is a potential risk to standards, affecting the experience and overall positive outcome of the service user within a rehab setting.

This is where the EATA Accreditation comes in. As our Accreditation scheme is tailored specifically to look at the psychosocial aspects of your rehab and is the kite mark of quality within the sector, accreditation in-conjunction with the CQC standards, provides a great marketing tool for your service.

EATAs Accreditation scheme can provide you with detailed feedback on how your service can be accredited and helpful recommendations to help keep your service provision secure in the years ahead. EATA Accredited provider status should be a necessary component within the system to ensure standards are high and your service is in touch with best practice.

So how does it work?

1. Request Information Pack 1 from EATA
2. Make payment and receive Information Pack 2
3. Gather data and documents including policies, philosophies, and procedures in order to demonstrate you have met the criteria set out in the info pack 2.
4. Produce a core manual and other supporting documents and email to EATA
5. Application is forwarded to a panel member to check for quality and completeness
6. Application is either refused / rejected with ½ price of Accreditation being refunded or it is approved and will be forwarded to panel of experts who analyse it remotely.

7. Panel provide feedback on whether you have met criteria with feedback and suggestions provided in order to be able to re-submit (make minor adjustments) if necessary
8. EATA Accredited provider status is awarded and lasts 3 years

Feedback from the recently accredited Verdun House in Barbados:

"There are no words to express the feelings of our Clinical Team at this moment. We want to thank you and your panel for the privilege of being accredited with EATA. We need to take some time to let this sink in and we will get back to you. Thanks for the suggestions and recommendations."

Jacqui Lewis, Verdun House

EATA Accreditation is open to any member who provides psychosocial rehab intervention. As the analysis is done remotely it is available regardless of location. For your **Free Information Pack 1 - Accreditation** which includes details of the prices – please email Louise Louise.walsh@eata.org.uk or call 020 7553 9580.

CQC Consultation on assessments of quality 2010-11

The Care Quality Commission is carrying out consultations on assessments of quality to accompany the registration.

This information will be enable them to assess the performance of commissioners and the outcomes they secure for local populations, as well assess quality of service.

The data gathered will be publicly available information for individuals using or choosing care services and for organisations delivering or commissioning those services.

The consultation runs until 27 April 2010 with final plan scheduled later in 2010.

See this link for full consultation: <http://www.cqc.org.uk/db/documents/8560-CQC-Assessment-Consultation.pdf>

Summary:[http://www.cqc.org.uk/db/documents/Consultation summary Assessments of quality 10-11.pdf](http://www.cqc.org.uk/db/documents/Consultation_summary_Assessments_of_quality_10-11.pdf)

And Finally...

Want to advertise your job vacancies for free?

All members of EATA are entitled to submit job vacancies including volunteer schemes on the EATA website for **free**. Just email over your advert and we will place it up for you.

Louise.walsh@eata.org.uk

Also don't forget to keep sending your stories in to Katie.hill@eata.org.uk – we are always keen to know what you are doing and post up on our website.

Welcome to Bridget Kuehn, our new intern who is with us until April 24th.